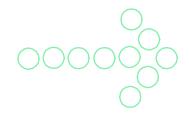


Nursing Homes and Non-emergency Medical Transportation



- Modes of Non-emergency Medical Transportation.
- Non-emergency Medical Transportation Coordination (NEMT).
- Options for Common Carrier Transportation.
- Options for Specialized Medical Vehicle Transportation (SMV).
- Nursing Home Billing Non-emergency Medical Transportation.
- Resources.

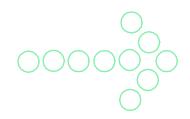




Modes of Non-emergency Medical Transportation

- Modes of non-emergency medical transportation include:
 - Common carrier transportation.
 - Specialized medical vehicle transportation.
 - Stretcher/non-emergency ambulance transportation.
- Common carrier transportation is any transportation service other than ambulance and SMV; however, SMVs can be used as a common carrier if the member does not require an SMV.

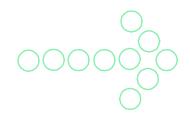




Non-emergency Medical Transportation Coordination

- On July 1, 2011, the Department of Health Services (DHS) implemented a new transportation management system that will coordinate NEMT services statewide. The DHS has contracted with LogistiCare Solutions, LLC, (LogistiCare) to provide NEMT management services for Medicaid and BadgerCare Plus members.
- LogistiCare is responsible for transporting a member to a nursing home if the member has not already been admitted. When discharged, LogistiCare is responsible for transporting a member from the nursing home to a noninstitutional setting.





Non-emergency Medical Transportation Coordination (Cont.)

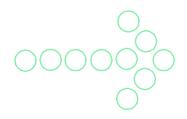
LogistiCare's Responsibility

- To nursing home for initial admission.
- Discharge from nursing home (to non-institutional setting such as the member's home).

Nursing Home's Responsibility

- All other scenarios involving a nursing home (to or from).
 - Including interfacility transfers.
 - Note: Nursing home residents will continue to be eligible for transportation to their Medicaid covered services. If a nursing home resident is enrolled in Family Care, then the resident or the nursing home will work with the members' managed care organization (MCO) to arrange transportation. The MCO will remain responsible for providing Medicaid transportation for their members.

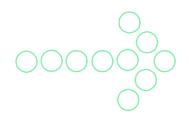




Options for Common Carrier Transportation

| OPTION | REIMBURSEMENT METHOD |
|---|--|
| Utilize nursing home vehicle. | The nursing home should bill Medicaid fee-for-service as an ancillary charge for transportation provided to a resident Medicaid member at a rate of \$10 per day of ride plus \$1.00 per mile. |
| Utilize volunteer driver. | The nursing home should bill Medicaid fee-for-service as an ancillary charge for transportation provided to a resident Medicaid member at a rate of \$10 per day of ride plus \$1.00 per mile. |
| Utilize an SMV provider as a common carrier. | The nursing home should bill Medicaid fee-for-service as an ancillary charge for transportation provided to a resident Medicaid member at a rate of \$10 per day of ride plus \$1.00 per mile. |
| Contract with LogistiCare, a county, or some other entity to provide transportation services. | The nursing home is responsible for the costs specified in their contract; however, the nursing home may continue to bill this as an ancillary fee-for-service charge. |

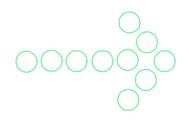




Options for Specialized Medical Vehicle Transportation

| OPTION | REIMBURSEMENT METHOD |
|---|--|
| Utilize nursing home SMV that is Medicaid certified. | The nursing home should bill the state directly for this service. |
| Utilize nursing home SMV that is not Medicaid certified. | The nursing home should bill Medicaid fee-for-service as an ancillary charge for transportation provided to a resident Medicaid member at a rate of \$10 per day of ride plus \$1.00 per mile. |
| Utilize a private SMV provider. | The nursing home should instruct the SMV provider to bill the transportation to ForwardHealth on a fee-for-service basis. |
| Contract with LogistiCare, a county, or some other entity to provide transportation services. | The nursing home is responsible for the costs specified in their contract; however, the nursing home may continue to bill this as an ancillary fee-for-service charge. |

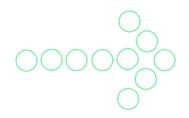




Nursing Home Billing Non-emergency Medical Transportation

- Claims for nursing home-provided NEMT must be submitted on the 1500 Health Insurance Claim Form or the 837 Health Care Claim: Professional transaction.
- Nursing home providers will submit claims using Healthcare Common Procedure Coding System (HCPCS) procedure codes for nursing homeprovided NEMT.
- Note: In order to submit claims to ForwardHealth for NEMT, it will be necessary for a Nursing Home Level of Care to be in the member's file.



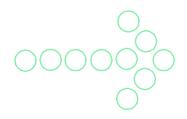


Nursing Home Billing Non-emergency Medical Transportation (Cont.)

Providers are required to use one or both of the following HCPCS procedure codes on claims for nursing home provided non-emergency transportation:

- Indicate procedure code A0120 (Non-emergency transportation: mini-bus, mountain area transports, or other transportation systems) to be reimbursed for a base rate.
 - Indicate a unit of "1" to reflect one date of service (DOS).
 - Providers will be reimbursed for only one base rate per DOS regardless of the number of trips or appointments a member had on that DOS.
 - Indicate the usual and customary charge for the service. (The maximum amount nursing home providers will be reimbursed is \$10.00 per DOS.)





Nursing Home Billing Non-emergency Medical Transportation (Cont.)

- Indicate procedure code S0215 (Non-emergency transportation; mileage per mile) to be reimbursed for mileage.
 - Indicate the total miles traveled for the single DOS (1.0 mile = 1.0 unit).
 - Indicate the usual and customary charge for the total mileage. (Providers will be reimbursed \$1.00 per mile.)





- Webcast
- www.forwardhealth.wi.gov/
 - Nursing Home Online Handbook.
 - February 2010 ForwardHealth Update (2010-05), titled "Reimbursement and Claims Submission Changes for Nursing Home Provided Non-emergency Transportation for Nursing Home Residents."
 - April 2011 Update (2011-24), titled "New Non-emergency Medical Transportation Management System for Wisconsin Medicaid and BadgerCare Plus Members."





